



## FALL 2022 WATER UTILITY RATES UPDATE

TNRD Water Utilities  
Rates Amendment  
Bylaw NO. 2757

### SCHEDULE "B-7" PRITCHARD COMMUNITY WATER SYSTEM R1 - New Metered Rates (Base Rate + Consumption Rate)

New metered rates are for Mock Billing phase and actual billing after Mock Billing phase ends.

Base Rate per Quarterly Billing Period							
Year	Meter size/services						
	19 mm	25 mm	38 mm	50 mm	75 mm	100 mm	150 mm
2022	\$142	\$216	\$365	\$543	\$1170	\$2154	\$3898
2023	\$142	\$216	\$365	\$543	\$1170	\$2154	\$3898

Consumption Rate (per cubic meter of water)		
Year	Consumption for Quarterly Billing Period	
	0.0m <sup>3</sup> to 285 m <sup>3</sup>	> 285 m <sup>3</sup>
2022	\$1.11	\$1.11
2023	\$1.11	\$1.11

Thompson-Nicola Regional District  
300 - 465 VICTORIA ST  
KAMLOOPS BC V2C 2A9  
Phone: (250) 377-8673  
Fax: (250) 372-5048



### QUARTERLY Utilities Invoice

Account #: 0000000000  
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022  
Batch #: 2022083102 Bill To: 30-Jun-2022

\* [REDACTED] 0000000 000

Make Cheque Payable to  
Thompson-Nicola Regional District  
Enter Amount Enclosed

\*0.00\*

Account Balance \$ 0.00  
Discount By 30-Sep-2022 \$ 60.72  
Amount Due \$ 0.00

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: 0000000000  
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022  
Batch #: [REDACTED] Bill To: 30-Jun-2022

### Account Details From: 31-Aug-2022

Code	Description	Date	Unit	Amount
02 MOC	WATER Mock Billing Reversal	31/08/22	1.00	
02 [REDACTED] 19	WATER [REDACTED] WATER - 19MM	31/08/22	1.00	[REDACTED]
20118384	30/06/22 Current Reading: 1883.00	31/03/22 Prev. Reading: 1539.00	Consumption:	344.00 Cubic Meters



### UTILITY BILLING INFORMATION:

TNRD Utility customers can now pay their bill by online banking through most financial institutions. (Please select **Thompson-Nicola Regional District Utilities** as the payee). Customers can also pay by cheque, mailed to the TNRD Civic Building, or in-person at the TNRD Civic Building by Debit, cash or cheque.

To receive an email copy of your bill, contact [finance@tnrd.ca](mailto:finance@tnrd.ca). Please provide your 13-digit Utility account number, owner name(s) and email addresses.

### IMPORTANT:

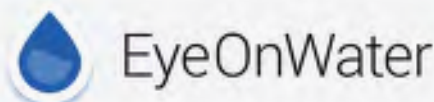
Quarterly billing is now required to go to the landowner of the property. This means that tenants will no longer receive these bills in their mail. (Per Bylaw 2757).

### TO CALCULATE YOUR UTILITY BILL:

- Look at your Service code on your mock bill - that refers to the meter line size installed into your house.
- Look at the current read 1883 m<sup>3</sup> (June 30th read) and your Previous read 1539 m<sup>3</sup> (March 31)
- Total water Consumption for the March 31 to June 30 quarter is 1883 - 1539 = 344m<sup>3</sup>
- The base rate for a 19mm water services is \$142.00
- If the customer uses 0- 285 m<sup>3</sup> of water, each m<sup>3</sup> is \$1.11. Over 285 m<sup>3</sup> is \$1.11/m<sup>3</sup>

Example of Calculation (Please refer your mock bill for your personal consumption information)

**Base rate \$142.00**  
**344m<sup>3</sup> \* \$1.11 = \$381.84**  
**Total Mock Billing \$523.84**



Use [EyeOnWater](https://eyeonwater.ca) to view your water consumption and set leak alerts.

Visit <https://eyeonwater.ca/signup> to create your online account. Enter the postal code of your billing address or your service address, as well as your 13-digit account number.

Note: The account number must entered in this format: **000-0000000-000**.



# WATER WORKS

The Region of BC's Best

## PRITCHARD COMMUNITY WATER SYSTEM NEWS:

FALL 2022

Detailed design work has been completed for a new membrane water filtration facility and other upgrades on the Pritchard Community Water System. The contract for construction has been tendered, and the estimated contract award date will be in

December 2022. Novation of the membrane supply contract to a successful bidder is estimated to take place in January 2023. All eligible costs of this project will be covered by joint Federal and Provincial grant funding, worth \$4.95 million.

### PRITCHARD - WATER SYSTEM

OPERATING FINANCIALS			
		Budget 2022	Jan-Sept Actual 2022
Revenues			
	Prior yr surplus	\$56,197	\$56,197
	User fees, net of 10% discount	123,300	105,592
	Parcel taxes	35,100	35,280
	Other	350	175
		214,947	197,244
Less:			
OPERATING EXPENSES			
	Utilities	5,500	1,759
	Water treatment supplies	3,000	2,093
	Repairs & maintenance	50,000	13,238
	Labour and indirect staffing	89,821	67,366
	Other operating costs	22,700	2,345
	Transfer to capital reserve	43,926	-
		214,947	86,801
<b>NET SURPLUS</b>		\$-	\$110,443
CAPITAL WORKS			
		Budget 2022	Actual 2022
	System upgrades	\$4,847,156	\$46,465
		\$4,847,156	\$46,465

### HOW TO REGISTER FOR Voyent Alert!

**Easy Registration**  
Registration for the service is free, simple and anonymous.

**Personalized Communications**  
Voyent Alert! provides information such as the distance and direction from an incident, and preferred evacuation routes from your

tracked locations may be provided.

**Track Multiple Locations**

Voyent Alert! allows you to create and track multiple locations such as "Kids School" or "Mom's House". Any event or communication related to your tracked locations will be

forwarded to your along your preferred communication channel.

**Communication Your Way**

Receive alerts over a wide variety of communication channels including mobile apps, text/ SMS alerting, email

or voice dial. You can register for one or more communication channels.

**No Message Fatigue**

Smart alerting capabilities ensure that you will only get notified when a communication is relevant to you or one of the locations you are tracking.

**Mobile App Users**

Download and install the Voyent Alert! app from the Apple App or Google Play Stores.

**Email, SMS or Voice Dial Users**

Register online to receive email, voice or text-based alerts at: <https://register.voyent-alert.com>

**Scan to Register**

Scan here for a link to simple registration.



**CONTACT US** If you have a question about your water, call Utility Services at **250.377. 6284** or email [utilityservices@tnrd.ca](mailto:utilityservices@tnrd.ca)



# WATER WORKS

The Region of BC's Best

PRITCHARD SEWER SYSTEM NEWS:

FALL 2022

## PRITCHARD - SEWER SYSTEM

OPERATING FINANCIALS			
Revenues		Budget 2022	Jan-Sept Actual 2022
	Prior yr surplus	\$41,518	\$41,518
	User fees, net of 10% discount	124,200	104,407
	Parcel taxes	35,100	35,100
	Other	500	500
		201,318	181,525
Less:			
OPERATING EXPENSES			
	Utilities	19,400	11,440
	Treatment supplies	15,000	(3,780)
	Repairs & maintenance	35,000	22,677
	Labour and indirect staffing	87,562	65,537
	Other operating costs	43,856	28,881
	Debt repayment and interest	-	-
	Transfer to capital reserve	500	-
		201,318	124,755
Net surplus		\$-	\$56,770
CAPITAL WORKS			
		Budget 2022	Actual 2022
	System upgrades	\$44,803	\$18,489
		\$44,803	\$18,489

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