



## FALL 2022 WATER UTILITY RATES UPDATE

TNRD Water Utilities  
Rates Amendment  
Bylaw NO. 2757

### SCHEDULE "B-5" LOON LAKE COMMUNITY WATER SYSTEM R1 - New Metered Rates (Base Rate + Consumption Rate)

Mock Billing is anticipated to begin in 2023; actual metered rates will not be implemented until 4 quarters of Mock Billing have been completed. This means metered rates for Loon Lake CWS are expected to begin in 2024.

Base Rate per Quarterly Billing Period						
Year	Meter size/services			Meter Size (Nominal mm)		
	19 mm	25 mm	38 mm	50 mm	75 mm	100 mm
2022	To be determined in 2023 based on monitored usage					
2023	To be determined in 2023 based on monitored usage					

Consumption Rate (per cubic meter of water)		
Year	Consumption for Quarterly Billing Period	
	0.0m <sup>3</sup> to 285 m <sup>3</sup>	> 285 m <sup>3</sup>
2022	Consumption for Quarterly Billing Period	
2023	Consumption for Quarterly Billing Period	

Thompson-Nicola Regional District  
300 - 465 VICTORIA ST  
KAMLOOPS BC V2C 2A9  
Phone: (250) 377-8673  
Fax: (250) 372-5048



### QUARTERLY Utilities Invoice

Account #: 0000000000  
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022  
Batch #: 2022083102 Bill To: 30-Jun-2022

\* [REDACTED] 0000000 000

Make Cheque Payable to  
Thompson-Nicola Regional District  
Enter Amount Enclosed

\*0.00\*

Account Balance \$ 0.00  
Discount By 30-Sep-2022 \$ 60.72  
Amount Due \$ 0.00

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: 0000000000  
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022  
Batch #: [REDACTED] Bill To: 30-Jun-2022

### Account Details From: 31-Aug-2022

Code	Description	Date	Unit	Amount
02 MOC	WATER Mock Billing Reversal	31/08/22	1.00	[REDACTED]
02 [REDACTED] 19	WATER [REDACTED] WATER - 19MM	31/08/22	1.00	[REDACTED]
20118384	30/06/22 Current Reading: 1883.00	31/03/22 Prev. Reading: 1539.00	Consumption:	344.00 Cubic Meters



### UTILITY BILLING INFORMATION:

TNRD Utility customers can now pay their bill by online banking through most financial institutions. (Please select **Thompson-Nicola Regional District Utilities** as the payee). Customers can also pay by cheque, mailed to the TNRD Civic Building, or in-person at the TNRD Civic Building by Debit, cash or cheque.

To receive an email copy of your bill, contact [finance@tnrd.ca](mailto:finance@tnrd.ca). Please provide your 13-digit Utility account number, owner name(s) and email addresses.

### IMPORTANT:

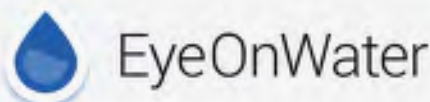
Quarterly billing is now required to go to the landowner of the property. This means that tenants will no longer receive these bills in their mail. (Per Bylaw 2757).

### TO CALCULATE YOUR UTILITY BILL:

1. Look at your Service code on your mock bill - that refers to the meter line size installed into your house.
2. Look at the current read 1883 m3 (June 30th read) and your Previous read 1539 m3 (March 31)
3. Total water Consumption for the March 31 to June 30 quarter is 1883 - 1539= 344m3
4. Combine the total values for the base rate plus the consumption rate

Therefore

$$\text{Base rate} + \text{consumption rate} = \text{Total Mock Billing Rate}$$



Use [EyeOnWater](https://eyeonwater.ca) to view your water consumption and set leak alerts.

Visit <https://eyeonwater.ca/signup> to create your online account. Enter the postal code of your billing address or your service address, as well as your 13-digit account number.

Note: The account number must entered in this format: **000-0000000-000**.



# WATER WORKS

The Region of BC's Best

## LOON LAKE COMMUNITY WATER SYSTEM NEWS:

FALL 2022

A new Automatic Transfer Switch (ATS) will be installed in 2023 for the Loon Lake Community Water System. The ATS upgrade will allow the TNRD to connect a portable generator to the system in the event of a long-term power outage, ensuring that customers will continue to be provided efficient water service. The automatic flushing unit will also

aid in reducing the precipitated compounds within the dead end lines.

A Starlink communication device has been installed and is now operational, to replace the Galaxy Satellite communication device. This change will provide improved and more cost-effective online data monitoring of the Loon Lake Community Water System.

### LOON LAKE - WATER SYSTEM

OPERATING FINANCIALS			
Revenues		Budget 2022	Jan-Sept Actual 2022
	Prior yr surplus	\$12,417	\$12,417
	User fees, net of 10% discount	33,300	24,453
	Parcel taxes	9,360	9,360
	Other	500	250
		55,577	46,480
Less:			
OPERATING EXPENSES			
	Utilities	2,000	720
	Water treatment supplies	950	471
	Repairs & maintenance	15,000	3,225
	Labour and indirect staffing	21,874	16,406
	Other operating costs	8,902	997
	Transfer to capital reserve	6,851	2,041
		55,577	23,860
NET SURPLUS		\$-	\$22,620
CAPITAL WORKS			
		Budget 2022	Actual 2022
	System upgrades	\$18,000	\$1,458
		\$18,000	\$1,458

### HOW TO REGISTER FOR Vovent Alert!

**Easy Registration**  
Registration for the service is free, simple and anonymous.

**Personalized Communications**  
Vovent Alert! provides information such as the distance and direction from an incident, and preferred evacuation routes from your

tracked locations may be provided.

**Track Multiple Locations**

Vovent Alert! allows you to create and track multiple locations such as "Kids School" or "Mom's House". Any event or communication related to your tracked locations will be

forwarded to your along your preferred communication channel.

**Communication Your Way**

Receive alerts over a wide variety of communication channels including mobile apps, text/ SMS alerting, email

or voice dial. You can register for one or more communication channels.

**No Message Fatigue**

Smart alerting capabilities ensure that you will only get notified when a communication is relevant to you or one of the locations you are tracking.

**Mobile App Users**

Download and install the Vovent Alert! app from the Apple App or Google Play Stores.

**Email, SMS or Voice Dial Users**

Register online to receive email, voice or text-based alerts at: <https://register.vovent-alert.com>

**Scan to Register**

Scan here for a link to simple registration.

