



FALL 2022 WATER UTILITY RATES UPDATE

TNRD Water Utilities
Rates Amendment
Bylaw NO. 2757

SCHEDULE "B-3" DEL ORO COMMUNITY WATER SYSTEM R1 - New Metered Rates (Base Rate + Consumption Rate)

New metered rates are for Mock Billing phase and actual billing after Mock Billing phase ends.

Base Rate per Quarterly Billing Period						
Year	Meter size/services			Meter Size (Nominal mm)		
	19 mm	25 mm	38 mm	50 mm	75 mm	100 mm
2022	\$182	\$239	\$364	\$479	\$718	\$957
2023	\$182	\$239	\$364	\$479	\$718	\$957

Consumption Rate (per cubic meter of water)		
Year	Consumption for Quarterly Billing Period	
	0.0m ³ to 285 m ³	> 285 m ³
2022	\$.39	\$64
2023	\$.39	\$64

Thompson-Nicola Regional District
300 - 465 VICTORIA ST
KAMLOOPS BC V2C 2A9
Phone: (250) 377-8673
Fax: (250) 372-5048



QUARTERLY Utilities Invoice

Account #: 0000000000
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022
Batch #: 2022083102 Bill To: 30-Jun-2022

* [REDACTED] 0000000 000

Make Cheque Payable to
Thompson-Nicola Regional District
Enter Amount Enclosed

0.00

Account Balance \$ 0.00
Discount By 30-Sep-2022 \$ 60.72
Amount Due \$ 0.00

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: 0000000000
Service Address: [REDACTED]

Billing Date: 31-Aug-2022 Bill From: 01-Apr-2022
Batch #: [REDACTED] Bill To: 30-Jun-2022

Account Details From: 31-Aug-2022

Code	Description	Date	Unit	Amount
02 MOC	WATER Mock Billing Reversal	31/08/22	1.00	
02 [REDACTED] 19	WATER [REDACTED] WATER - 19MM	31/08/22	1.00	[REDACTED]
20118384	30/06/22 Current Reading: 1883.00	31/03/22 Prev. Reading: 1539.00	Consumption:	344.00 Cubic Meters



UTILITY BILLING INFORMATION:

TNRD Utility customers can now pay their bill by online banking through most financial institutions. (Please select **Thompson-Nicola Regional District Utilities** as the payee). Customers can also pay by cheque, mailed to the TNRD Civic Building, or in-person at the TNRD Civic Building by Debit, cash or cheque.

To receive an email copy of your bill, contact finance@tnrd.ca. Please provide your 13-digit Utility account number, owner name(s) and email addresses.

IMPORTANT:

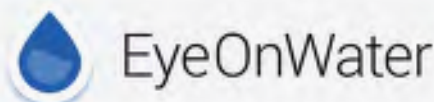
Quarterly billing is now required to go to the landowner of the property. This means that tenants will no longer receive these bills in their mail. (Per Bylaw 2757).

TO CALCULATE YOUR UTILITY BILL:

- Look at your Service code on your mock bill - that refers to the meter line size installed into your house.
- Look at the current read 1883 m3 (June 30th read) and your Previous read 1539 m3 (March 31)
- Total water Consumption for the March 31 to June 30 quarter is 1883 - 1539 = 344m3
- The base rate for a 19mm water services is \$182.00
- If the customer uses 0- 285 m3 of water, each m3 is \$0.39. Over 285 m3 is \$0.64/m3

Example of Calculation (Please refer your mock bill for your personal consumption information)

Base rate \$182.00
285m³ * \$0.39 = \$111.15
285 - 344 (59m³ * \$0.64) = \$37.76
Total Mock Billing \$330.91



Use [EyeOnWater](#) to view your water consumption and set leak alerts.

Visit <https://eyeonwater.ca/signup> to create your online account. Enter the postal code of your billing address or your service address, as well as your 13-digit account number.

Note: The account number must entered in this format: **000-000000-000**.



WATER WORKS

The Region of BC's Best

DEL ORO COMMUNITY WATER SYSTEM NEWS:

FALL 2022

Installation was completed during Summer 2022 of an Automatic Transfer Switch (ATS), which allows for automatic connection to a mobile generator in the event of a long-term power outage. This will ensure that in this situation, customers will continue to be provided

efficient water service. The project cost of \$9,000 has been funded by Canada Community Building Fund (formerly known as the Gas Tax Fund).

DEL ORO - WATER SYSTEM

OPERATING FINANCIALS			
Revenues		Budget 2022	Jan-Sept Actual 2022
	Prior yr surplus	\$15,438	\$15,438
	User fees, net of 10% discount	45,000	34,870
	Parcel taxes	8,955	8,955
	Other	150	100
		69,543	59,363
Less:			
OPERATING EXPENSES			
	Utilities	4,000	1,153
	Water treatment supplies	2,707	1,161
	Repairs & maintenance	20,000	7,516
	Labour and indirect staffing	22,457	16,468
	Other operating costs	4,816	2,180
	Debt repayment and interest	1,215	244
	Transfer to capital reserve	14,348	-
		69,543	28,722
NET SURPLUS		\$-	\$30,641
CAPITAL WORKS			
		Budget 2022	Actual 2022
	System upgrades	\$13,659	\$8,506
		\$13,659	\$8,506

HOW TO REGISTER FOR Vovent Alert!

Easy Registration
Registration for the service is free, simple and anonymous.

Personalized Communications
Vovent Alert! provides information such as the distance and direction from an incident, and preferred evacuation routes from your

tracked locations may be provided.

Track Multiple Locations

Vovent Alert! allows you to create and track multiple locations such as "Kids School" or "Mom's House". Any event or communication related to your tracked locations will be

forwarded to your along your preferred communication channel.

Communication Your Way

Receive alerts over a wide variety of communication channels including mobile apps, text/ SMS alerting, email

or voice dial. You can register for one or more communication channels.

No Message Fatigue

Smart alerting capabilities ensure that you will only get notified when a communication is relevant to you or one of the locations you are tracking.

Mobile App Users

Download and install the Vovent Alert! app from the Apple App or Google Play Stores.

Email, SMS or Voice Dial Users

Register online to receive email, voice or text-based alerts at: <https://register.vovent-alert.com>

Scan to Register

Scan here for a link to simple registration.



CONTACT US If you have a question about your water, call Utility Services at **250.377. 6284** or email utilityservices@tnrd.ca