

COMMUNITY SURVEY



Community Survey

- Objectives
 - Early public engagement
 - Snapshot of opinions and ideas
 - Marketing of planning process
- Promotion
 - Social media (one Facebook post was seen more than 3,000 times)
 - Press releases
 - Posters at municipality offices, waste sites and TNRD libraries
 - Radio ads
 - Print advertising
- 650 responses

WE WANT TO HEAR FROM YOU

It's time to talk trash!

The TNRD is looking for feedback as part of our Regional Solid Waste Management Plan review. Please tell us how we are doing and what we can do better.

Complete our short survey and you could win:

- \$100 Visa Gift Card
- Home Composting Kit (\$100 value)

The survey is available online at TNRD.ca or can be completed in person at any waste management facility, municipal/TNRD office, or TNRD library.

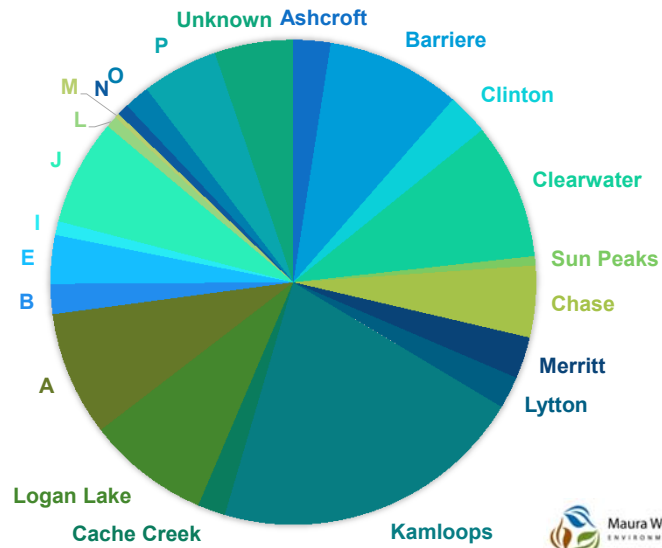
Survey is open throughout the month of February.

FOR MORE INFORMATION CALL
1.877.377.8673
TNRD.CA

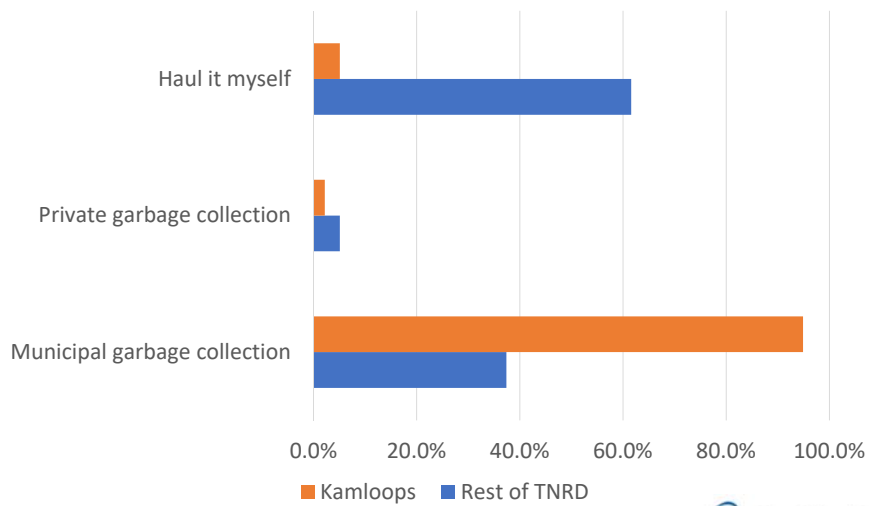
Follow the TNRD Online

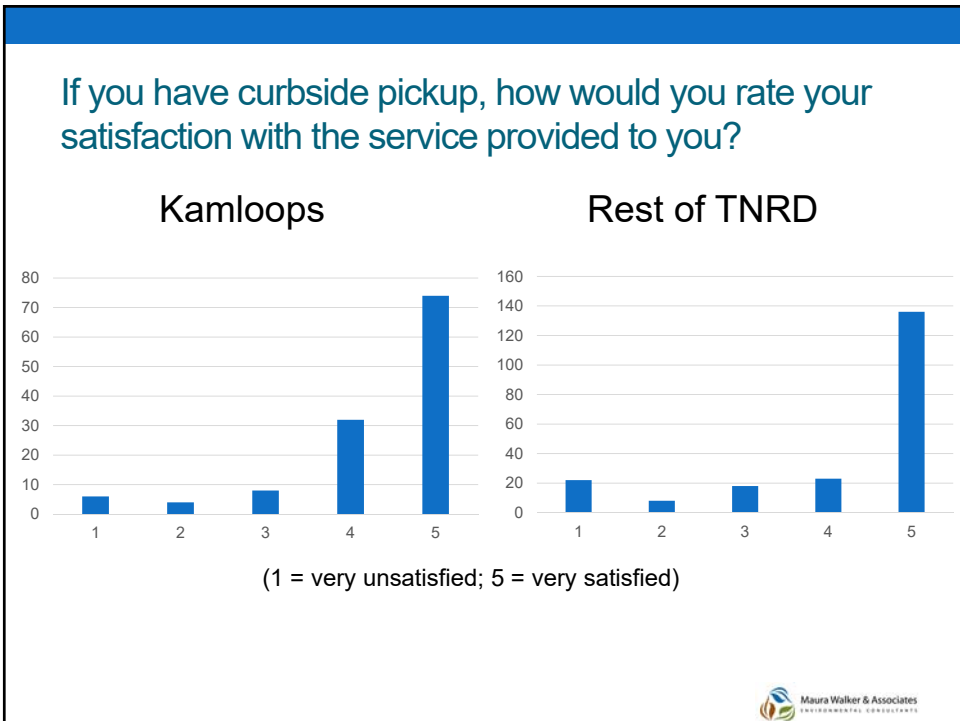
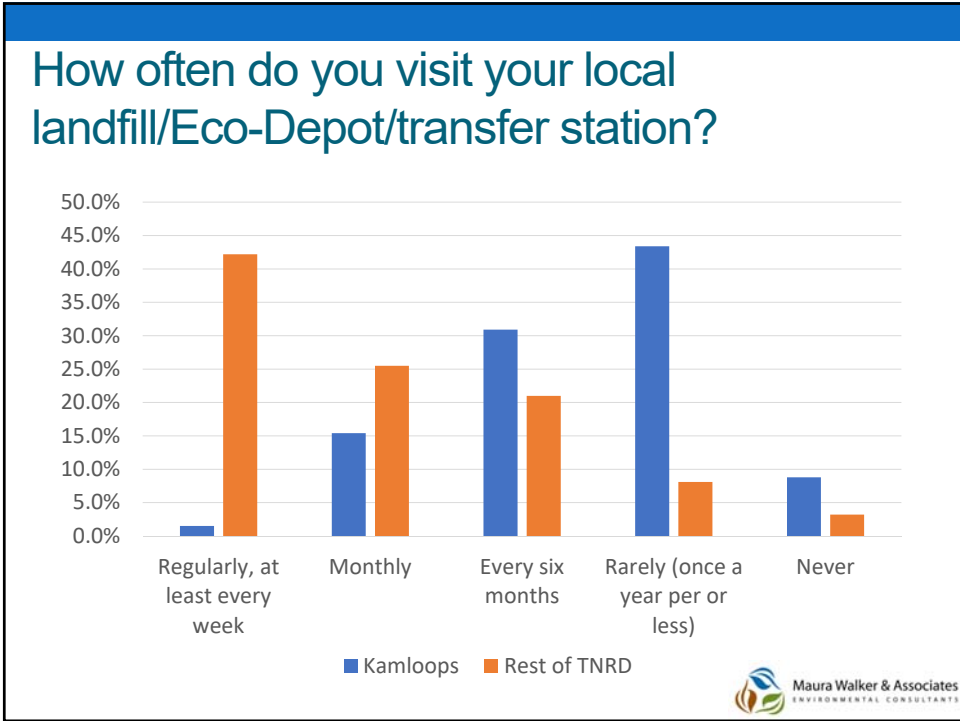


Where do you live?



How do you dispose of your garbage?





Are there changes/improvements to the service that would you like to see?

Kamloops

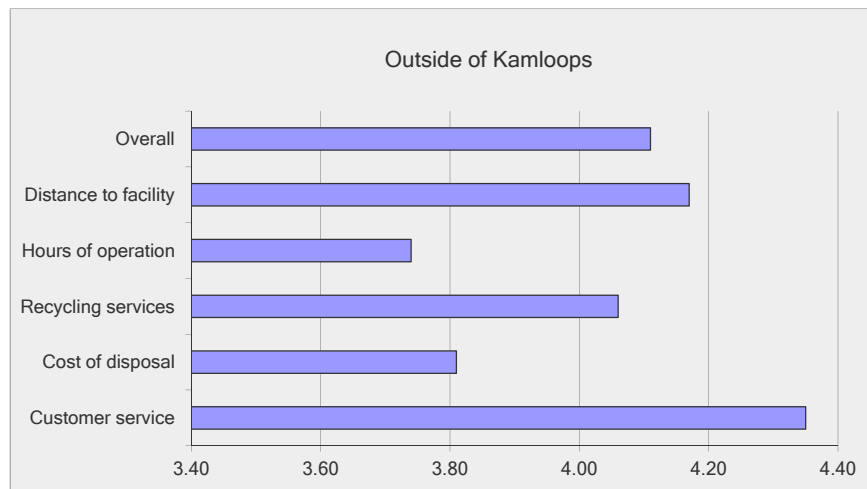
- 60 comments
- Compost collection (22)
- Glass/plastic (10)
- More recycling (5)
- Cost/fairness (3)
- Less frequent collection (3)

Rest of TNRD

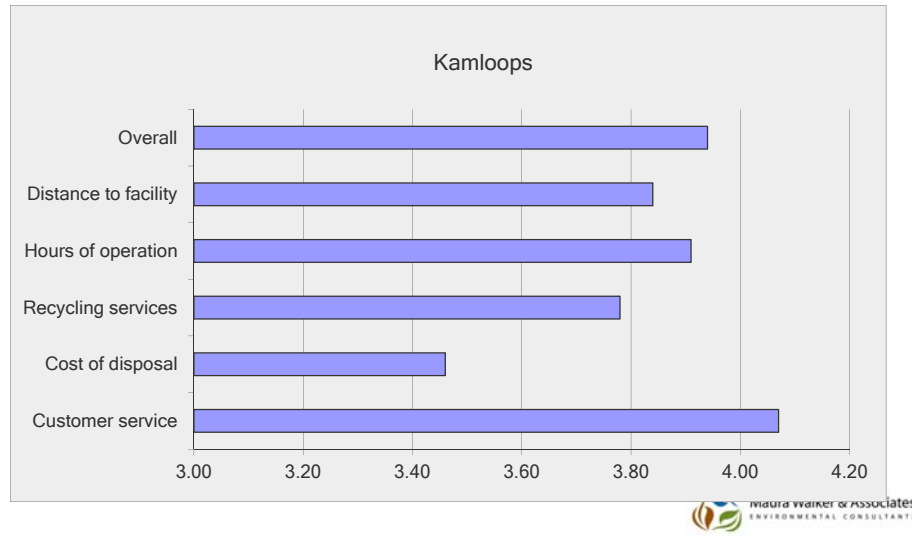
- 121 comments
- Compost collection (10)
- Glass/plastic (10)
- More recycling (7)
- Would like curbside (6)
- Increase allowed # of cans (3)



How would you rank your satisfaction with your local landfill/Eco-Depot/transfer station? (1=very unsatisfied, 5=very satisfied)



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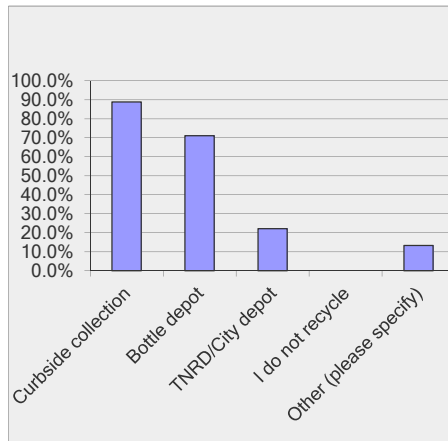
- 51 comments
- Lower fees/free days (11)
- More recycling (4)
- More reuse (4)

Rest of TNRD

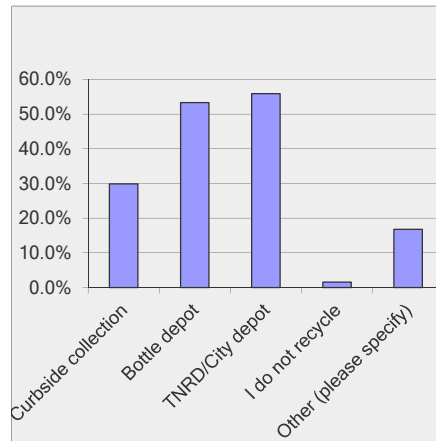
- 261 comments
- Increase hours/days (54)
- Scrap metal bin (31)
- More recycling (31)
 - Electronics
 - Glass
 - Styrofoam
 - Lightbulbs
- Reuse/Share Shed (30)
- Organics/Yard waste (12)
- Road/Yard conditions (11)
- Fees (11)

How do you dispose of your recyclables?

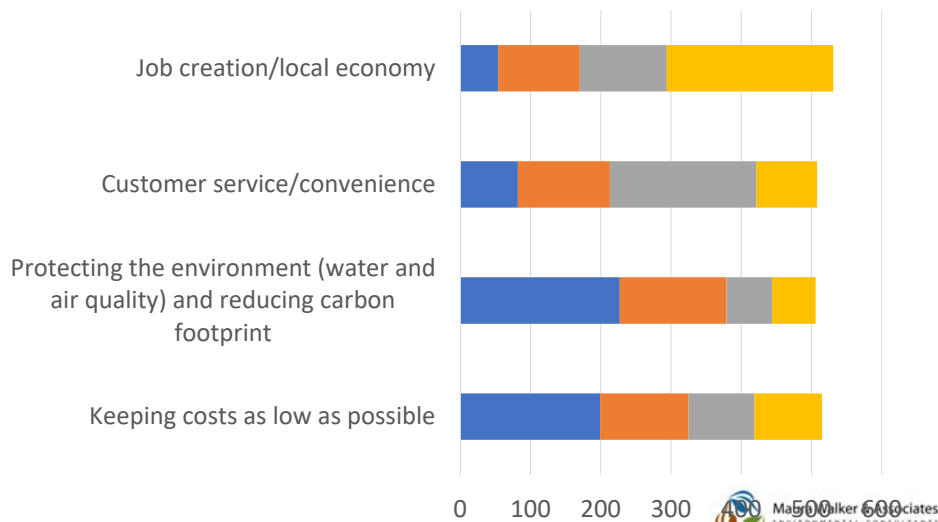
Kamloops



Rest of TNRD



What is most important to you when considering future waste management programs and services?



What new solid waste services would you like to see in the future?

1. Yard waste / food waste collection (90)
2. Scrap metal collection bins (37)
3. Share shed / salvaging (39)
4. Glass collection at curbside (29)
5. More recycling at curbside and depot (21)
6. Styrofoam at curbside and depot (18)
7. Lower cost /Free Days (13)
8. Soft plastics at curbside (12)
9. Light bulbs (8)
10. Electronics at curbside and depot (6)
11. Ag waste recycling (wrap, baling twine) (5)



What are the best ways for you to receive information about solid waste services?

